IMPORTANT HEALTH COVERAGE TAX DOCUMENTS

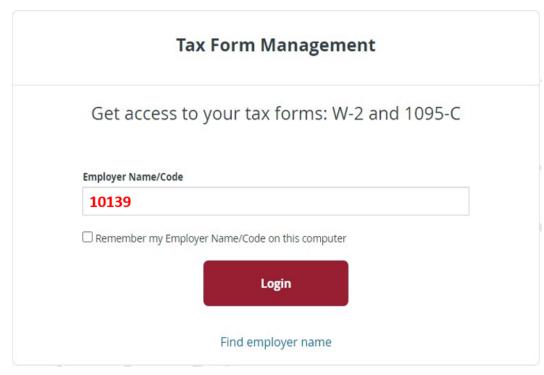
The Paperwork Burden Reduction Act allows applicable large employers to furnish IRS Form 1095-C (Employer-Provided Health Insurance Offer and Coverage) to individuals only upon request, beginning with forms for calendar year 2024. Upon receiving a request, the employer must furnish a copy of the statement by the later of January 31 of the year after the calendar year to which the statement relates or within 30 days of the request.

Form 1095-C provides information about the health coverage offered to you by your employer. The IRS website contains a list of Frequently Asked Questions (FAQS) regarding Form 1095-C. As of January 14, 2025, the FAQS page states that while the information on Form 1095-C may assist a taxpayer in preparing their tax return, it is not required. The FAQS can be found at www.irs.gov/affordable-care-act/questions-and-answers-about-health-care-information-forms-for-individuals. Employee's 2024 electronic Form 1095-C will be available on 02/28/2025 and can be obtained by visiting the Equifax Tax Form Management website using the instructions below.

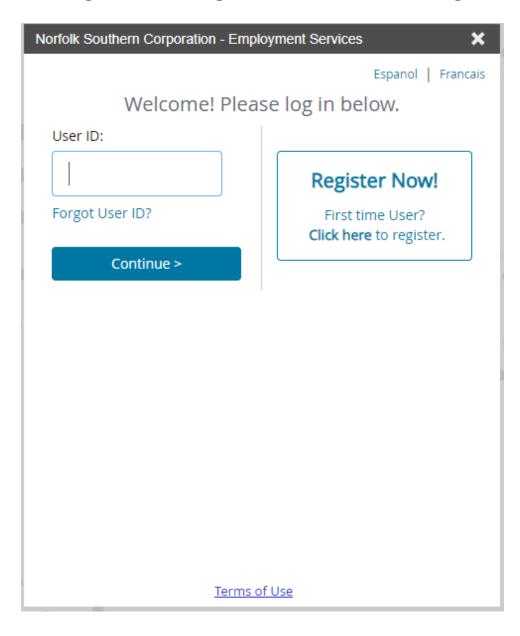
Further questions or to request a physical copy of a Form 1095-C can be directed to one of the following Norfolk Southern Payroll contacts below. If requesting a physical form, please include your full name, Norfolk Southern employee ID number, and last four of your SSN.

- Mail to Norfolk Southern Corporation, Payroll Department, 650 W. Peachtree St. N.W., Atlanta, GA 30308
- Email payrollhelp@nscorp.com
- Phone (404) 979-5189

Access <u>www.mytaxform.com</u> and you will be first prompted to enter an employer code. All Norfolk Southern and subsidiaries employer code = 10139.



Next, existing users can login or new users can "Register Now"



User Authentication Process

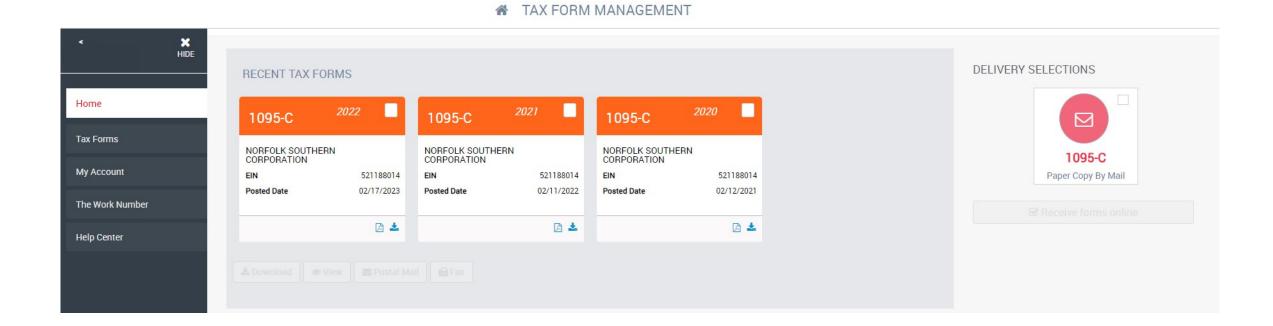


For further assistance, please call the NS Payroll Supervisor at (404) 979-5189

My Tax Form User Dashboard

The dashboard will present users with their last 3 years of available healthcare tax forms, as well as their current method of delivery selection.

Users can then select a desired tax form to view or download.



How to Consent for Online Delivery of Your Tax Form

In order to receive an electronic copy of your tax form instead of a paper copy, you must provide your consent through Tax Form Management. Complete the following steps to consent to online delivery of your tax form.

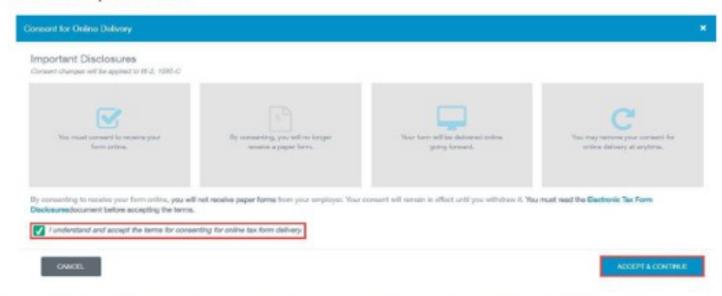
Under Online Delivery Consent, mark the checkbox for the tax form you wish to receive an electronic copy
of.

NOTE: The option to consent for online tax form delivery will only appear on the home page if the user has <u>not</u> previously consented. If the user has already provided consent for online tax form delivery, they will need to navigate to the "My Account" tab to review their consent settings.

Select "Receive Forms Online."



Read the disclosure, and mark the checkbox to acknowledge that you understand and accept the terms for consenting to online tax form delivery. Select "Accept & Continue."



Select the correct email address and mailing address and select "Confirm & Submit." After you have confirmed your information, you will see a receipt page indicating that you have consented to online delivery of your tax form.



How to Change Your Personal Information

Once you have logged in to your tax form account, you can manage/update your account information by completing the following steps:

- 1. Click "My Account"
- 2. Select the pencil icon next to the information you want to update.
- 3. Update your information