



AUSTELL STACKING OPERATION

Operational change for international units

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Driver Action/Experience

- 01** Recap
- 02** Driver Route
- 03** Driver Rules
- 04** Resources

International Stacking Operation

- All International units will be stacked
- Terminal Chassis status
 - Pickup and Drop
- Chassis Availability
 - Contact Pool provider
 - Chassis can't be left on terminal
- Technology required by driver
 - ExpressNS+ or accept texts
- Staging area

Recap: Appointment System powered by Blume

- 1 hour appointment window*
- Must have container number and billing or pickup number to activate appointment
- May make a pending appointment, complete later
 - Pending will be cancelled if incomplete
 - (30 min prior to scheduled appointment)

02

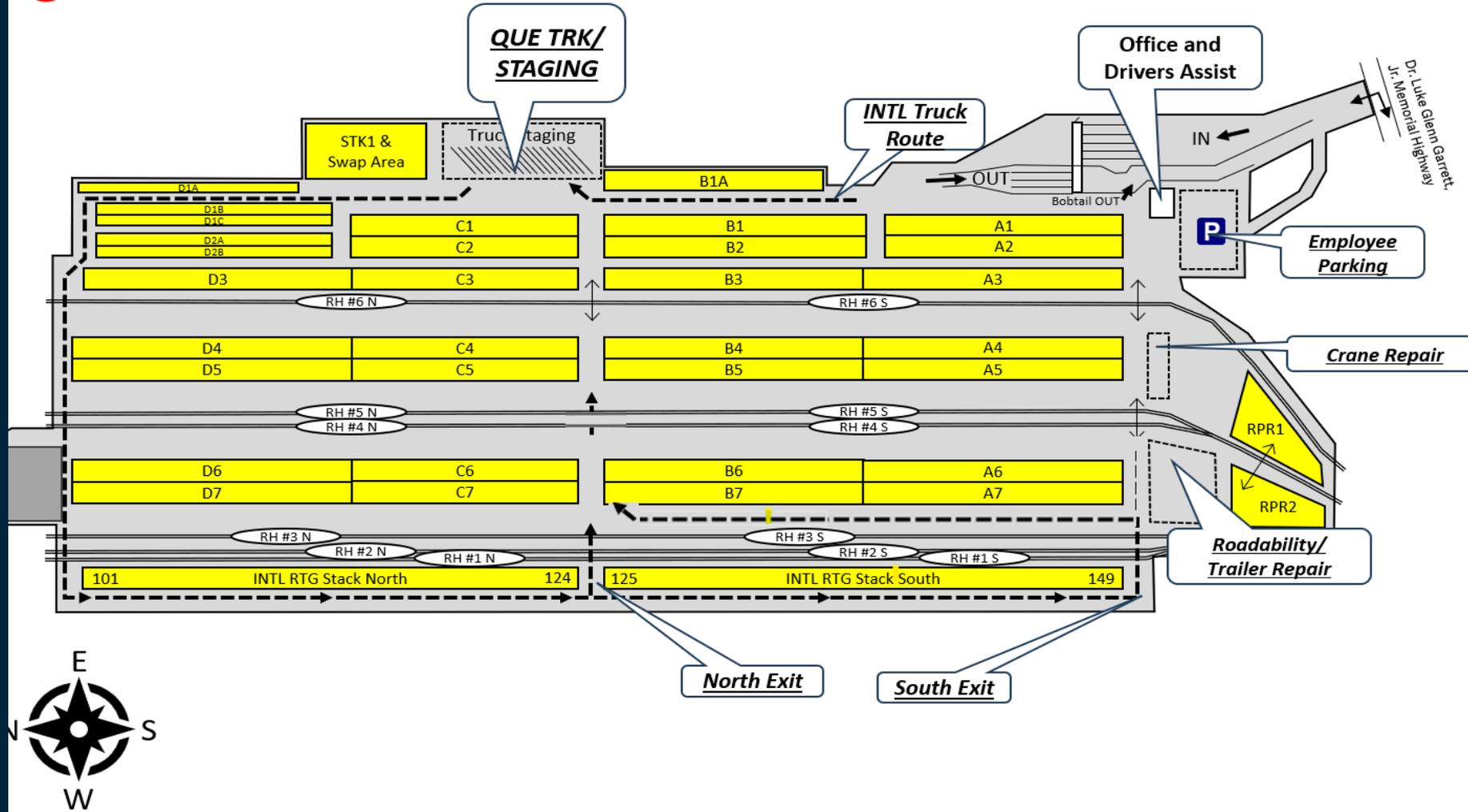
DRIVER ROUTE



QUE TRK – STAGING AREA

NS Austell IMF – Terminal Parking Map

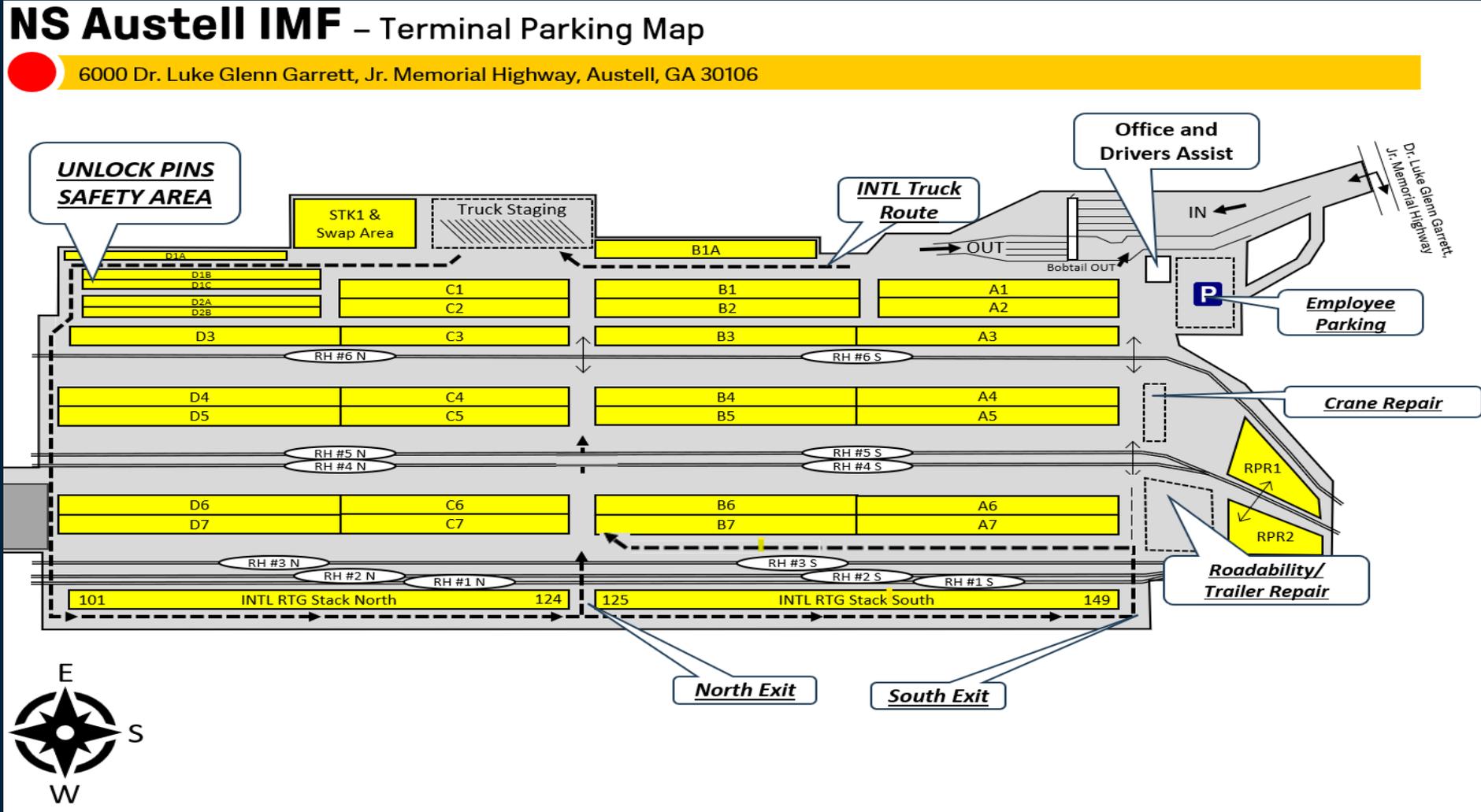
6000 Dr. Luke Glenn Garrett, Jr. Memorial Highway, Austell, GA 30106



QUE TRK – STAGING AREA



UNLOCK PINS – SAFETY AREA



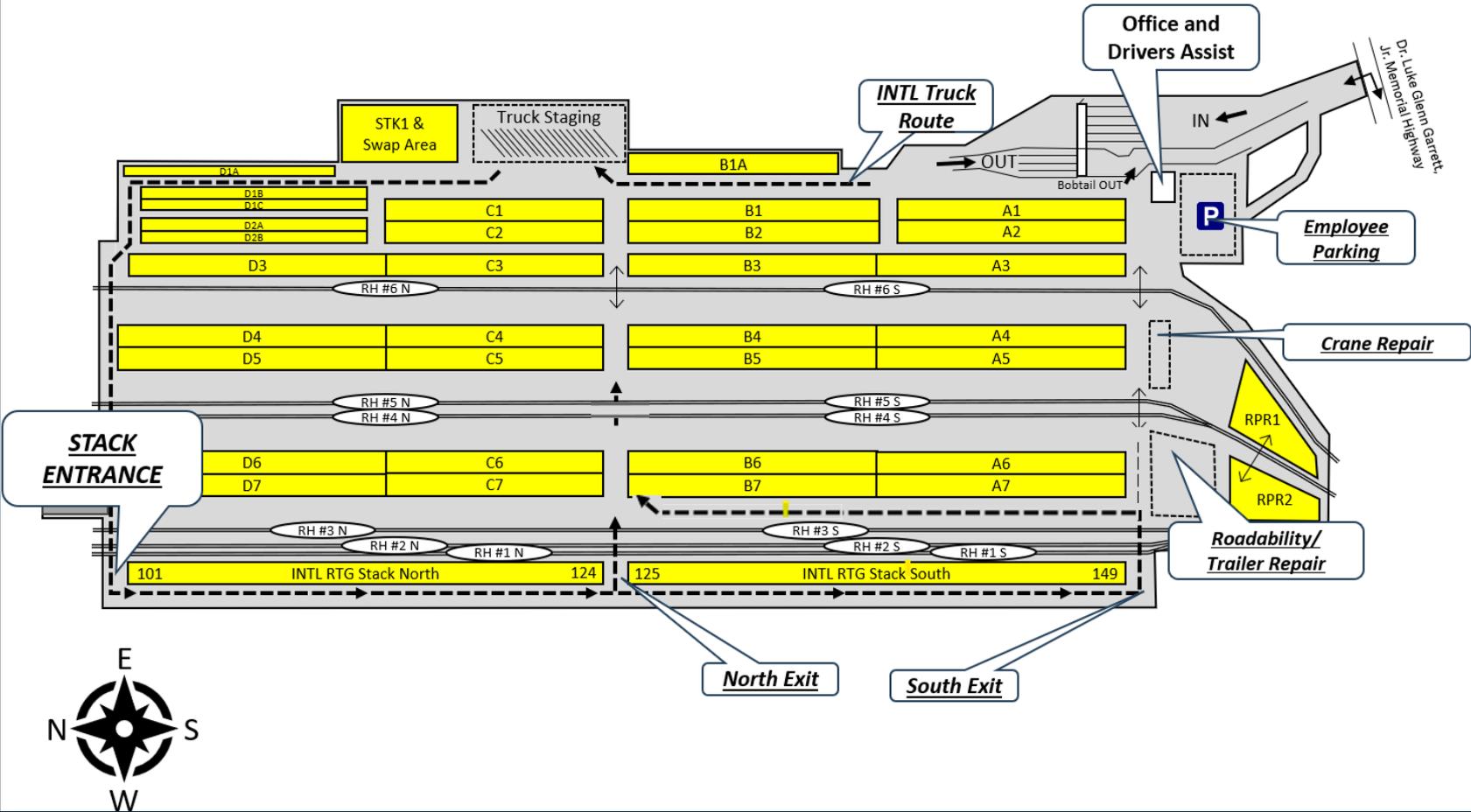
UNLOCK PINS – SAFETY AREA



STACK ENTRANCE

NS Austell IMF – Terminal Parking Map

6000 Dr. Luke Glenn Garrett, Jr. Memorial Highway, Austell, GA 30106



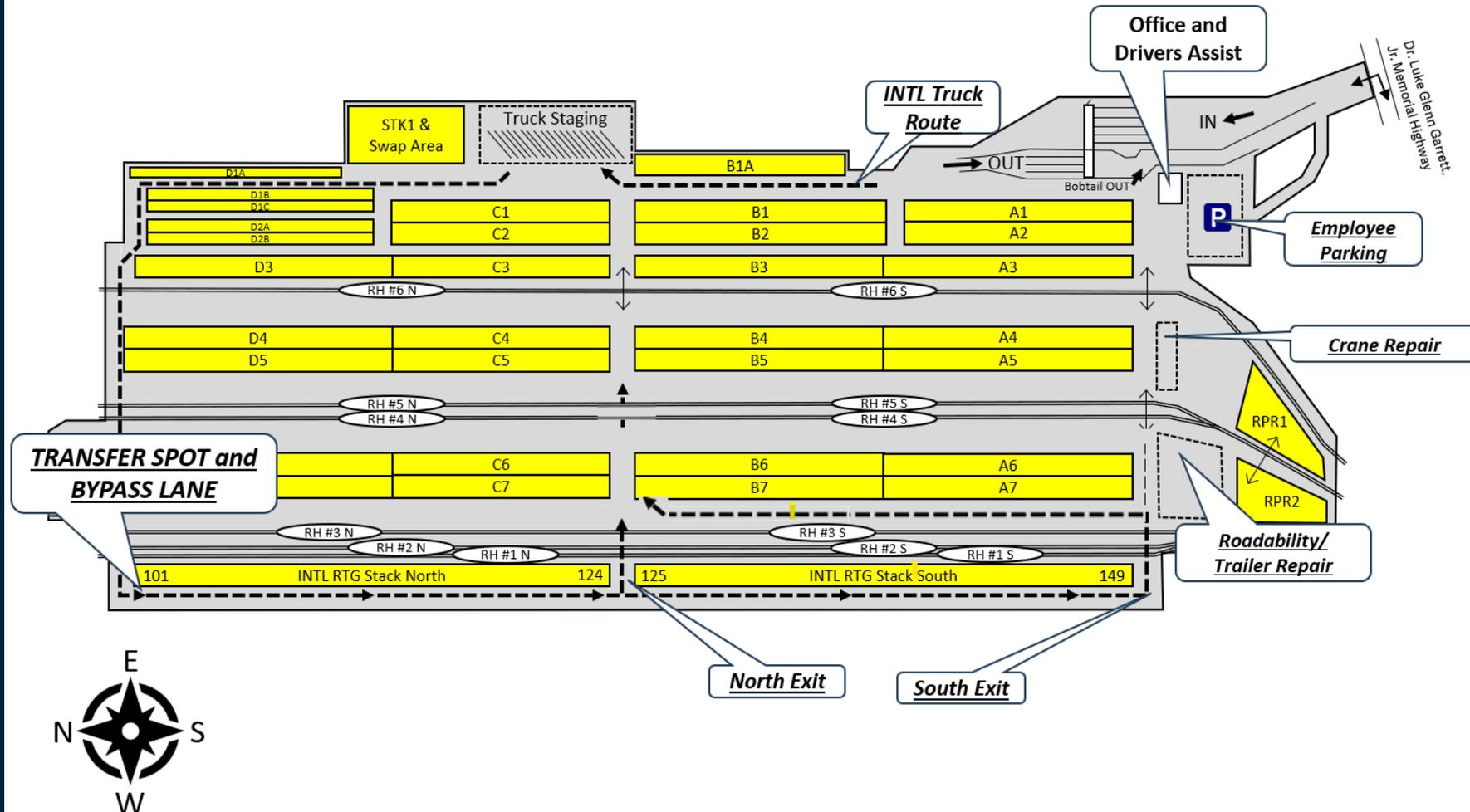
STACK ENTRANCE



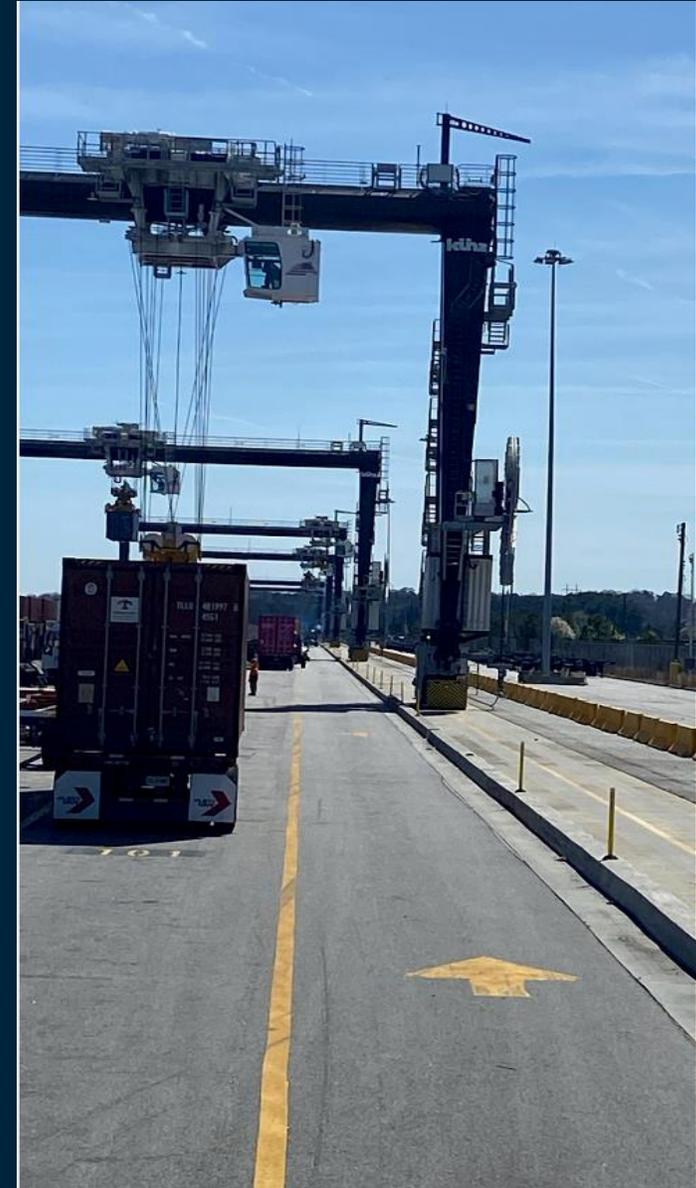
TRANSFER SPOT and BYPASS LANE

NS Austell IMF - Terminal Parking Map

6000 Dr. Luke Glenn Garrett, Jr. Memorial Highway, Austell, GA 30106



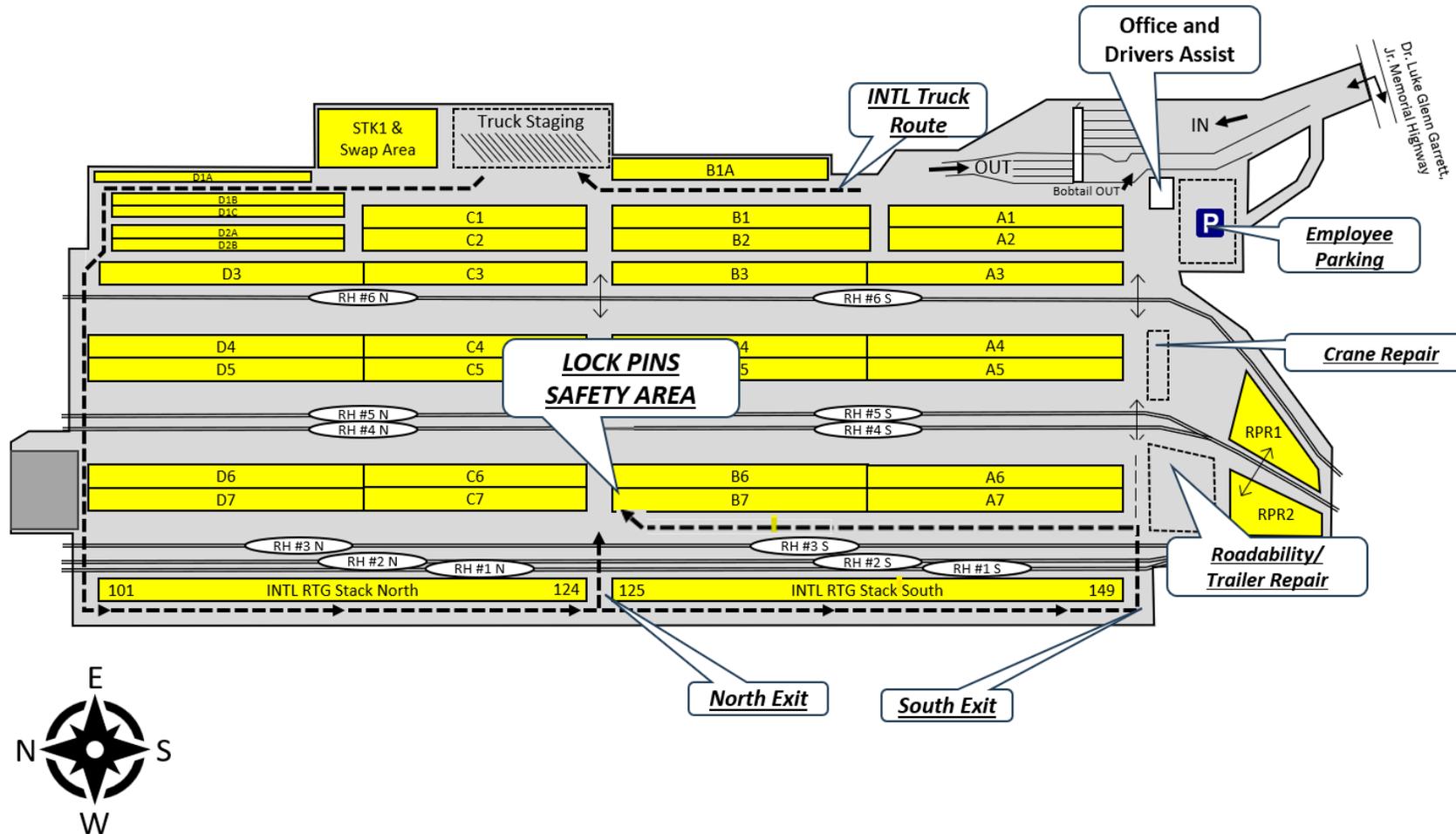
TRANSFER SPOT and BYPASS LANE



LOCK PINS – SAFETY AREA

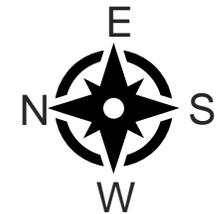
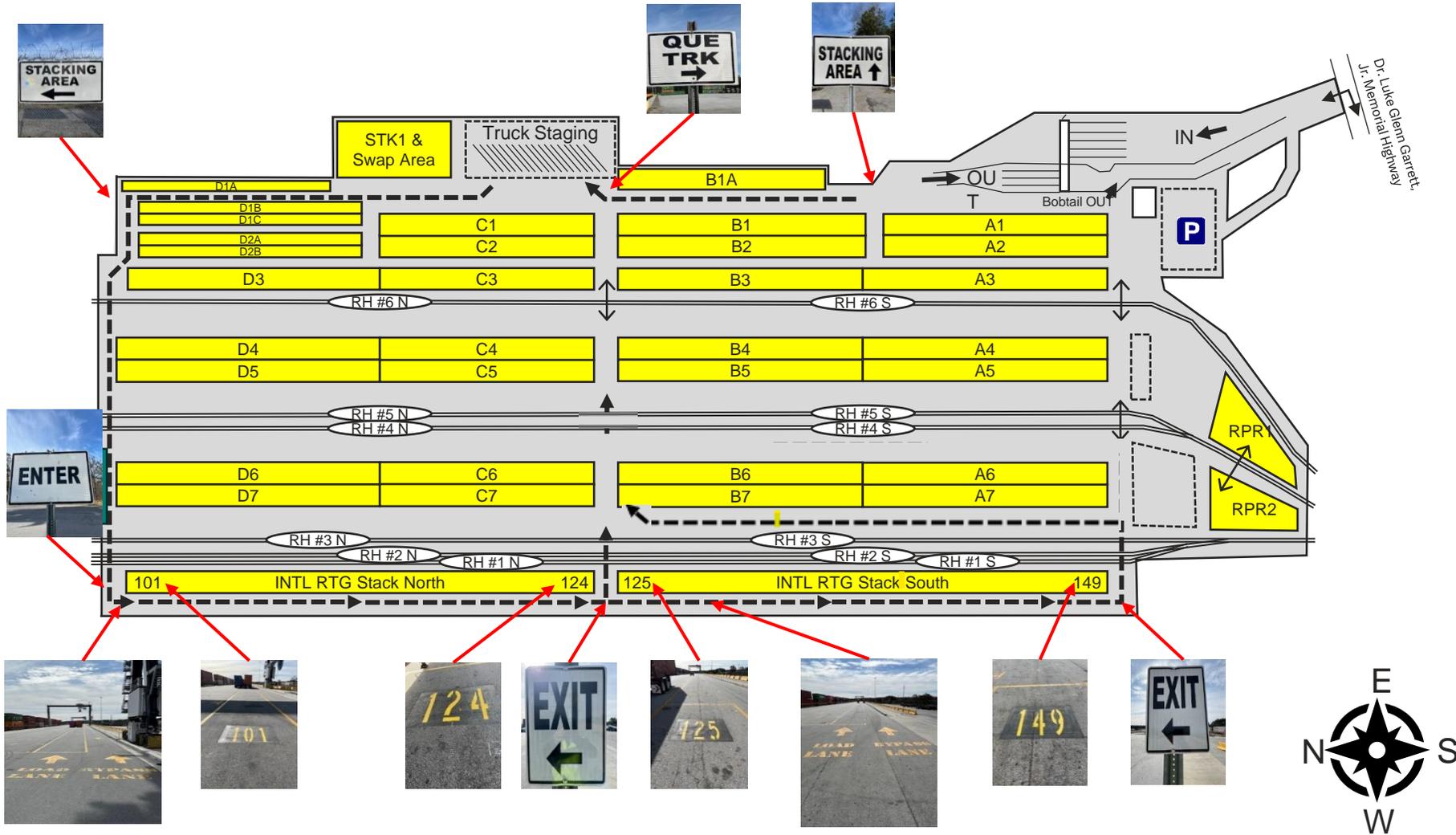
NS Austell IMF – Terminal Parking Map

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NS Austell IMF – Terminal Parking Map

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03

DRIVER RULES



Driver Rules

- Pins MUST be unlocked prior to entering stack module
- Lock all door handles and latches
- Enter from North end
- Drive in BYPASS LANE to access transfer slot
- Obey traffic lights, located on each crane
- Driver MUST park fully in Transfer slot
 - Do not straddle line nor block number
 - No reversing
- Driver MUST be out of truck for lift
 - Stand on Slot number with PPE
 - No roaming

****ALWAYS USE CAUTION****



RTG TRAFFIC LIGHTS

04 RESOURCES



Applicable Driver Screens ExpressNS+ vs NON user



Message Text
Norfolk Southern Intermodal Customer: Pin Number 922860. Please enter your pin number 922860 into the kiosk screen to complete your ingate transaction. Message freq varies. Msg and Data rates may apply. Reply Stop to cancel. Reply Help for Info.
Norfolk Southern Intermodal Customer: Thanks for joining! Message freq varies. Msg and Data rates may apply. Reply Stop to cancel. Reply Help for Info.
Norfolk Southern Intermodal Customer: Please proceed to staging area QUE TRK. Further instruction will be provided directing you to a transfer spot position. Message freq varies. Msg and Data rates may apply. Reply Stop to cancel. Reply Help for Info.
Norfolk Southern Intermodal Customer: Please proceed to transfer spot 112. Message freq varies. Msg and Data rates may apply. Reply Stop to cancel. Reply Help for Info.
Norfolk Southern Intermodal Customer: Please confirm arrival to transfer spot 112. If you are in the assigned location please respond with Y. Message freq varies. Msg and Data rates may apply. Reply Stop to cancel. Reply Help for Info.

Resources available

- Blume website

<https://apps.blumesolutions.com/signup/>



- ExpressNS+



- [NS | Norfolk Southern](#)

- Ship by Rail
 - Shipping By Industry
 - Intermodal / Overview
 - Select “Terminals and Schedules”
 - Select Download Stack Optimizer Details

CCM POOL CHASSIS YARD

Address Type:	Operations Location	Country:	USA
Street Address 1:	11030 Veterans Memorial Hwy		
Street Address 2:			
City:	Lithia Springs	State / Province:	Georgia
Postal Code:	30122	Office Phone:	(678) 246-9915
Fax Phone:			

FLEXI CHASSIS YARD

Address			
Address Type:	FLEXI Location	Country:	USA
Location	CMC Austell/Powder Springs Depot		
Street Address 1	4985 Huddleston Drive		
City:	Powder Springs	State / Province:	Georgia
Postal Code:	30127	Office Phone:	
Fax Phone:			

YOUR TURN:

Q&A





Thank You

www.norfolksouthern.com