











LANDERS INTERNATIONAL STACK OPERATIONS

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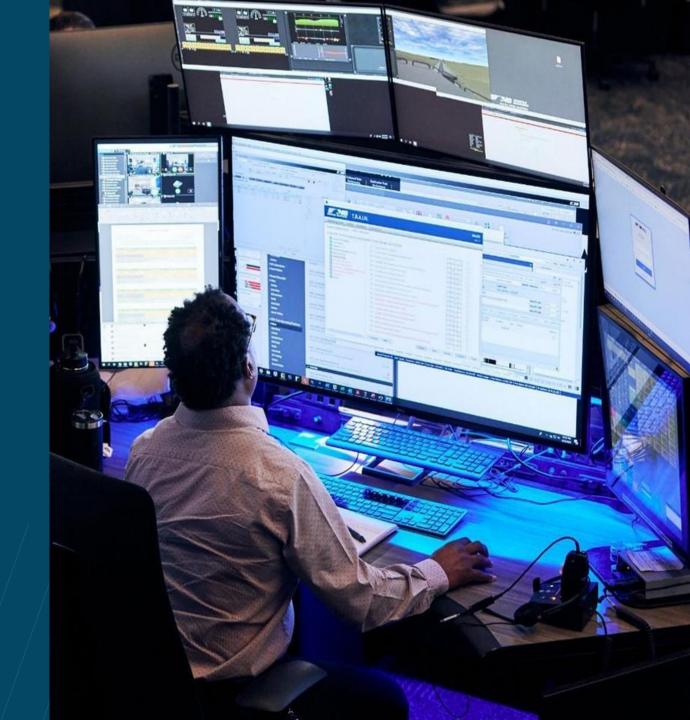


SUMMARY OF TOPICS

- **01** Overview of Planned Improvements
- **02** Appointment System
- 03 Resources
- **04** Next Steps
- 05 Conclusion



O1 PLANNED IMPROVEMENTS 2025







02 APPOINTMENT SYSTEM



APPOINTMENT SYSTEM

What is it?

- Powered by BLUME, a partner integrated with NS' systems
- Creating an Active Appointment
 - Requires container number, and
 - Active Billing (drop-off) or valid pickup number (pickup)
- May create a pending appointment, then complete later
 - Must activate >30 min prior to scheduled appointment
 - Or will be cancelled
 - 1 hour appointment window *** (currently also allowing 30 min before and after appointment) slot)



APPOINTMENT SYSTEM

When does it start?

- Registration is open with Blume
 - Website has instructions and tutorials
 - Choose your company administrator
 - You control who makes appointments
- Blume Mobile App is now available!
 - Driver must have ExpressNS+ credentials to use
 - Blume website has instructions and tutorials

APPOINTMENT SYSTEM

When does it start (cont'd)?

- Soft Launch system available now
 - Allows all users the opportunity to learn system functions prior to required use
- Beginning Jan 29, 2025
 - Will be <u>required</u> for driver to enter facility
 - International traffic only
 - All Pickup or Dropoff or Dual missions require appointment
 - Appointment assigned to container, not driver
 - No other changes take effect on this date



03 RESOURCES



RESOURCES AVAILABLE

For Drivers and Administrators

- Blume website
- : https://apps.blumesolutions.com/signup/



- NS Stacking website
 - Freight Transport via Intermodal Containers | Norfolk Southern
 - Or Click on Ship by Rail / Shipping by Industry / Intermodal / Overview / Terminals & Schedules
 - Select "Download Stack Optimizer Details"
 - Information from the 2024 Austell full implementation also available



- ExpressNS+
 - ExpressNS+ | Norfolk Southern



■ RESOURCES AVAILABLE

Training sessions offered by Blume next week

• Jan. 15th: 11am ET / 10am CT

• Jan. 17th: 11am ET / 10am CT

Jan. 20th: 11am ET / 10am CT

Meeting details, same link for all three

Join the meeting now

Meeting ID: 426 240 507 928

Passcode: RF9YF7J2



- In-Person and remote options
- · Email will be sent with confirmation and link for remote meeting
- Hilton, Oak Lawn (95th and Cicero)
- On-site resources
 - For problem resolution
 - Driver education please handle prior to launch





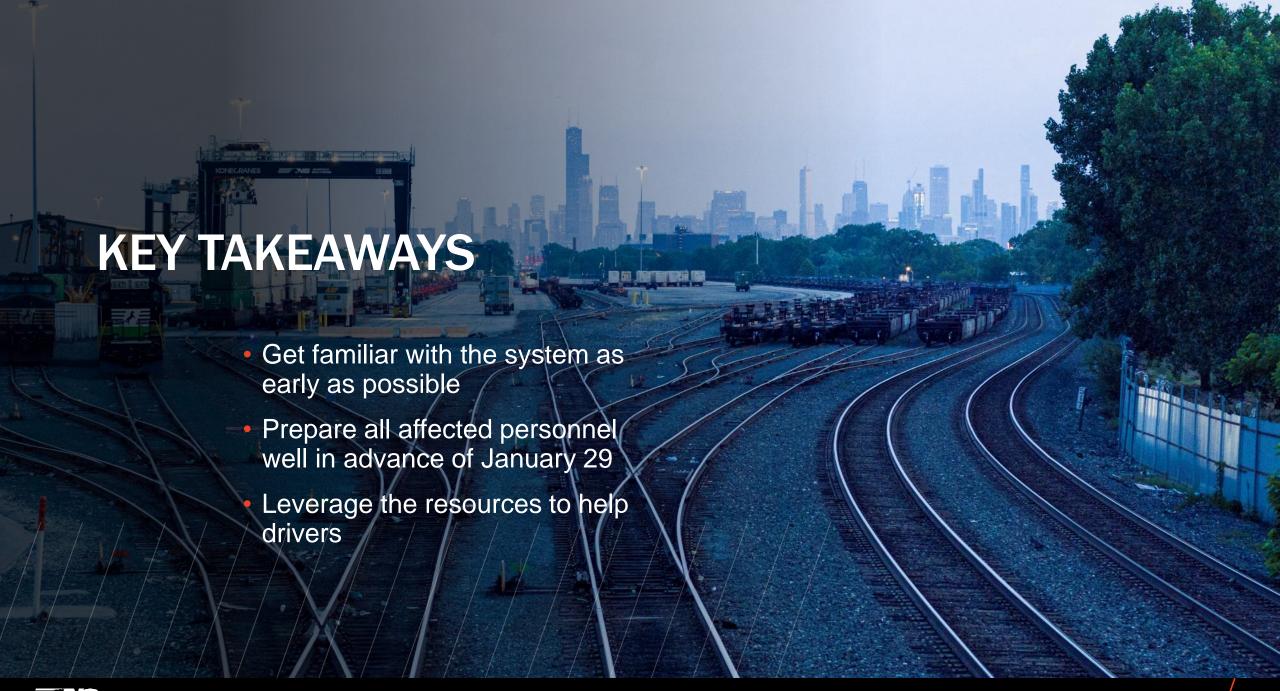
04 NEXT STEPS



CURRENT AND FUTURE MILESTONES

What to expect in 2025

- Full Systems launch of Optimized Stacking later in 2025
 - Appointments are the first step in implementing the improved stacking process
- Optimized stacking and optimized crane assignment
- Reduction of time waiting on terminal
- System generated order of work



05 YOUR TURN: Q&A





NS Landers IMF - Terminal Parking Map

7540 S. Western Avenue Chicago, IL 60620

